

## Employment Opportunity

---

<b><u>Title:</u></b>	<b>Software Development Support Specialist</b>
<b><u>Reports to:</u></b>	<b>Software Development Manager</b>
<b><u>Hours:</u></b>	<b>Full-time with the ability to work flexible hours (salaried position)</b>

---

### **Position Overview**

The self-motivated Software Development Support Specialist will join Quest CE's dedicated Information Technology Team and report to the Software Development Manager. They will have responsibilities for supporting and maintaining our two proprietary online systems: a learning management system and a compliance tracking system. This position will work across multiple teams to deliver a best-in-class customer experience with our platforms. Expectations are high for this role and so are the rewards!

*\*\*This position is currently remote. Interested candidates must reside in the State of Wisconsin.\*\**

### **Seeking Candidates Who**

- Are self-motivated, detail-oriented, organized, and able to prioritize and manage multiple projects and responsibilities
- Have experience working in a fast-paced team environment
- Possess excellent interpersonal and communication skills, both written and verbal, and the ability to effectively communicate with clients (internal and external).
- Can quickly learn new software applications and apply a high-level of problem-solving skills

### **Compensation and Benefits**

- Competitive salary with annual salary reviews
- Full suite of benefits including health/dental/vision insurance, paid holidays, and a generous PTO benefit, company-matched 401(k) plan, team focused events including Brewer outings and monthly team "food days", a share in the company's profits, use of the corporate Milwaukee Zoo membership, and more.

### **Required Skills**

- Bachelor's Degree in Computer Science or Engineering
- 3+ years of hands-on experience in designing and supporting web-based applications
- Experience developing software using JavaScript, ASP, or Classic ASP languages
- Full Stack Developer comfortable on all sides of the application development process
- Excellent knowledge of Relational Databases (MSSQL)
- Experience creating and integrating with API's
- Experience with software tools such as Visual Studio, Msft Office, SQL Server Management Studio, Tortoise SVN, FileZilla, notepad++, and BeyondCompare
- Proficient in Internet related applications such as E-Mail clients, FTP clients and Web Browser