

COVID-19 Continuing Education Updates

This document highlights state and federal continuing education requirement changes amidst COVID-19.

--- Please note that this list is actively being updated. This document was last updated 9/22/20. ---

Insurance Agents: Self-Study Proctor Updates

The following graph highlights temporary changes to the proctor requirement.

| State DOI | Proctor/Monitor Requirement |
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| Alabama | Alabama has waived the examination proctor requirement through the end of September 2020. |
| Arizona | Effective March 26, 2020, Arizona is waiving the proctor requirements for post-course examinations. This accommodation will be in place until social distancing recommendations are lifted. |
| Colorado | Colorado is waiving the proctor requirement until further notice. |
| Iowa | Iowa is waiving the classroom method requirement and proctor requirements for continuing education through the end of 2020. Continuing Education requirements can now be met by completing self study courses or classroom equivalent webinars. |
| Massachusetts | Massachusetts has waived the proctor requirement until further notice. |
| Michigan | Michigan will accept "self-attestation" on the final exam until further notice. |
| Mississippi | Mississippi has waived the proctor requirement until October 31, 2020. |
| Nebraska | Nebraska has waived the proctor requirement for self-study exams until September 30, 2020. |
| New Jersey | On August 10, the NJ DBI signed and released Bulletin No. 20-29 to extend the waiver of monitored self-study continuing education course exams until the state of emergency is over. |



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| New York | New York has waived the requirement to have an “approved monitor” for an additional 90 days, through November 5, 2020. |
| Nevada | Nevada is waiving the proctor requirement until further notice. |
| Pennsylvania | Effective immediately, and until further notice, the use of proctors in a face-to-face setting is prohibited. Instead virtual proctors will be permitted or if a virtual proctor is not feasible, the proctor requirement will be eliminated for all approved online courses. |
| Rhode Island | In addition to testing at Pearson VUE testing sites, as well as partner sites, candidates now have the option to schedule online proctored exams. Registration for online proctored exams began August 11, 2020. |
| South Carolina | South Carolina is waiving the proctor requirement until further notice. |
| Vermont | Vermont is waiving the proctor requirement until further notice. Instead, individuals will need to fill out a Continuing Education Attestation of Personal Responsibility Form and return it to the online course provider. |
| Wisconsin | Wisconsin is waiving the proctor requirement until the state of emergency has been lifted. Agents will still need to complete a CE Attestation of Personal Responsibility Form to receive credit. |

States Allowing Remote Proctors

** The proctor requirements for Connecticut, Montana, Indiana and Kansas are still in place. The use of tools such as Skype, Microsoft Teams, Zoom, and other similar products will be allowed for remote proctoring.*

| State DOI | License Renewal Extension |
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| Arkansas | The Arkansas Insurance Department extended the renewal date of all licenses expiring on July 31, 2020 to September 30, 2020. The Producer will have 90 days prior to the new expiration date to renew. |
| Connecticut | Effective August 13, 2020, Connecticut will no longer accept applications for temporary resident insurance producer licenses as permitted by the April 21, 2020 notice. The Department also rescinds the temporary waiver for applicants for producer licenses to pass an examination as a condition to licensure. Any and all applications for a temporary resident insurance producer license received by the Department on or after August 13, 2020, will not be processed until the required state examination has been successfully passed. |



Insurance Agents: License Renewal Extensions

The following graph highlights temporary changes to license renewal extensions/continuing education deadlines.

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| Iowa | License expiration dates have been extended through the Governor's proclamation. |
| Illinois | All insurance agents with a continuing education deadline between March 1, 2020 and July 31, 2020 have been granted an extension to September 30, 2020. |
| Indiana | Indiana will modify its own internal policies by implementing a 60-day grace period relating to renewals and cancellations for all licensees, certificate holders, and registrants. The 60-day extension will also be applied to the Continuing Education (CE) Requirements for insurance producers. |
| Maryland | The Maryland Administration changed insurance producer license expiration dates from July 31, 2020 to September 30, 2020. The Producer will have 90 days prior to the new expiration date to renew. |
| Massachusetts | All insurance licenses "in good standing" as of the date of the Emergency Declaration that expire during the state of emergency are extended and shall remain valid for a period of 90 days following the termination of the state of emergency. |
| Mississippi | Insurance producers with a license expiring in April, May or June 2020 have the option to contact MID to request an extension to complete their CE requirements. |
| New Jersey | All licensees that expire on or between March 31, 2020 and June 30, 2020 have been granted a three-month extension of their license term. |
| New York | DFS extends the suspension of the expiration of individual producer licenses for an additional 30 days, through September 6, 2020. At the end of this 30day period, all licenses that would have expired between March 25, 2020 and September 6, 2020 will automatically expire on September 7, 2020, unless the producer completes all necessary continuing education credits, and submits a license renewal application, before September 7, 2020. |
| North Carolina | Any license with a CE compliance date of 2/29/20, 3/31/20, 4/30/20, 5/31/20, 6/30/20, 7/31/20, 8/31/20, and 9/30,20 has been extended until 10/31/20. |
| Ohio | The Ohio Department of Insurance updated on the Producer Database (PDB), July 29, 2020, licenses that originally expired in March, April, May, June, and July 2020 with a new expiration date of September 30, 2020. The licenses that were affected are insurance producer licenses, all major lines and limited lines, and business entity license classes. |



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| Oklahoma | All licensees that expire during this emergency shall be extended so long as this Order is in effect. All occupational licenses extended during this Order will expire fourteen (14) days following the withdrawal or termination of this Order. |
| Pennsylvania | Beginning March 16, 2020, the state will temporarily waive all continuing education requirements for producers who cannot meet their prescribed deadline due to COVID-19. |
| Rhode Island | License expiration dates will be extended 90 days as follows: April 30 extended to July 31; and May 31 extended to August 31. |
| South Carolina | Insurance licenses are being extended. Read Bulletin 2020-03 to see if your renewal date and CE deadline has been extended. |
| Wyoming | The Wyoming DOI will consider waiving license late fees for those directly affected by COVID-19 (those who test positive or are a primary care giver of someone who tests positive) and are unable to renew their license timely. These requests must be emailed to insurancelicensing@wyo.gov and should include the licenses name, license number, expiration and a brief summary of their situation. |

