

COVID-19 Continuing Education Updates

This document highlights state and federal continuing education requirement changes amidst COVID-19.

--- Please note that this list is actively being updated. This document was last updated 4/12/22. ---

Insurance Agents: Self-Study Proctor Updates

The following graph highlights temporary changes to the proctor requirement.

State DOI	Proctor/Monitor Requirement
Arizona	Effective March 26, 2020, Arizona is waiving the proctor requirements for post-course examinations. This accommodation will be in place until social distancing recommendations are lifted.
Massachusetts	For online courses where a proctor is required, individuals will need to fill out the Continuing Education Attestation of Personal Responsibility Form which will require individuals to attest that they have not received outside assistance while completing the online course exam.
Michigan	Michigan will accept "self-attestation" on the final exam until further notice.
New Jersey	On August 10, the NJ DBI signed and released Bulletin No. 20-29 to extend the waiver of monitored self-study continuing education course exams until the state of emergency is over.
Pennsylvania	The Pennsylvania Insurance Department will allow remote proctoring or if not feasible continue to eliminate the proctor requirement.
Vermont	Vermont is waiving the proctor requirement until further notice. Instead, individuals will need to fill out a Continuing Education Attestation of Personal Responsibility Form and return it to the online course provider.



States Allowing Remote Proctors

** The proctor requirements for Connecticut, Montana, Indiana, Maine, Kansas, and West Virginia are still in place. The use of tools such as Skype, Microsoft Teams, Zoom, and other similar products will be allowed for remote proctoring.*

Insurance Agents: License Renewal Extensions

The following graph highlights temporary changes to license renewal extensions/continuing education deadlines.

State DOI	License Renewal Extension
Indiana	Indiana will modify its own internal policies by implementing a 30-day grace period relating to renewals and cancellations for all licensees, certificate holders, and registrants. If all renewal requirements are not met by the end of the 30 days, the license will go into the reinstatement period.
Wyoming	The Wyoming DOI will consider waiving license late fees for those directly affected by COVID-19 (those who test positive or are a primary care giver of someone who tests positive) and are unable to renew their license timely. These requests must be emailed to insurancelicensing@wyo.gov and should include the licenses name, license number, expiration and a brief summary of their situation.

